

**Role:** Field Service Technician

**FTE:** Permanent, Hourly

**Location:** Windsor, Colorado, USA

### About Us

Questor Technology ([www.questortech.com](http://www.questortech.com)) is an international award-winning clean technology company solving the world's biggest environmental emissions problems. Founded on the premise of leaving the world better than we found it, our innovative, patented, ISO approved technology delivers the most environmentally responsible, cost effective, and sustainable way for our clients to meet their emissions reduction targets. Our vision is simple: We are passionate about creating a cleaner, sustainable future for everyone. We believe that together we can create a path to net-zero, create clean power for the communities we serve, and have fun in the process.

### Position Overview

Are you a highly motivated, proactive, passionate professional who thrives in a fast-paced environment? This is an outstanding opportunity to add significant value to our highly regarded and longstanding team doing pioneering work in the global emissions reduction space.

Questor is looking to hire an experienced Field Service Technician for our Engineering and Operations Team. This individual will be responsible for supporting our technician(s) and serving our clients with Emission Control Devices (ECDs) in Colorado and neighbouring states. This position also contains a portion of business development. Up to 30% travel may be required thereafter.

### Our Ideal Candidate:

- Expertise in providing professional and accurate service and technical support
- Customer focused mindset, with strong technical communication skills
- Enjoys a fast-paced, dynamic work environment
- Systematic approach to troubleshooting challenges and skilled at managing changing priorities
- Approaches problems in a thoughtful, structured manner with a focus on task completion
- Ability to work with minimal supervision
- Background in Oil and Gas

### Roles and Responsibilities:

- Responsibilities include monitoring and servicing systems, diagnosing problems and troubleshooting equipment, running tests and completing reports, updating and improving existing systems, and repairing or replacing faulty equipment
- Collaboration with other professionals and the ability to make useful recommendations wherever possible is required
- Perform incinerator commissioning and decommissioning activities, as well as, combustor service work at the customer sites as requested
- Coordinate logistics of repairs and maintenance of Questor's ECDs and equipment
- Coordinate incinerator transportation logistics and perform incinerator setups at customer sites
- Provide input into the fabrication of incinerators, fuel trains and combustion services parts
- Provide input to the design process for new incinerator units and existing unit improvements
- Provide relevant communication to customer representatives
- Develop strong working relationships with field customers

- Complete and submit Operations reports, Daily Time Tickets, Time Sheets, Vehicle Mileage Logs and any other required and requested documentation in a timely manner
- Assist in routine responsibilities including attendance and participation on various levels of staff meetings, physical inventory counts, parts and supplies pick-ups and office/shop/vehicle maintenance/cleaning
- Maintain relevant tickets and certifications in order to access worksites and workplaces

### Business Development

- Initiate and develop new relationships with potential customers
- Provide recommendations for enhancing presence in CBU and/or other regions
- Schedule meetings with potential clients and, when appropriate, ensure that you have significant Questor representation to address client's queries
- Engage Questor's marketing group to generate collateral for distribution

*The responsibilities of the Field Service Technician are evolving as Questor continues to grow and may be amended from time to time at the sole discretion of the company.*

### Qualifications and Skills

- High school diploma or its equivalent
- 3 years or more of field work experience
- Experience in the role of a Field Service Specialist within the Oil and Gas industry is an asset
- Self-motivated individual with developed problem solving and decision-making skills in order to manage a dynamic work environment
- Ability to work independently while following established Health and Safety and Department of Transportation procedures
- Available for customer service call outs including nights and weekends
- Excellent verbal and written communication skills fostering long term customer relations
- Current H2S Alive, First Aid and Confined Space certifications are desirable, however Questor will provide training for the right candidate
- Other relevant certifications will be considered assets
- Physical ability to lift 50lbs or less
- Clean Driver's abstract

### What We Offer

Questor offers competitive pay, annual performance-based bonuses, and flexible working hours.

### How to Apply

If you have a passion for numbers, and want to be part of a team that strives to make the world a better place we would love to hear from you. Candidates are encouraged to send a resume and brief cover letter to [hr@questortech.com](mailto:hr@questortech.com). Please state the job title in your subject line. We thank all applicants however only those individuals selected for interviews will be contacted. No phone inquiries or agencies please.

*Questor Technology values and promotes the diversity of its teammates and communities we serve. We are committed to creating a diverse environment and are proud to be an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability, age, or veteran status.*