



## JUNIOR FIELD SERVICE TECHNICIAN

### ABOUT US

Questor ([www.questortech.com](http://www.questortech.com)) is an award-winning, international clean technology company focused on emissions reductions and helping our clients get to net zero. We are well known for our technical expertise in this space and for producing the world's most efficient and highest performing patented waste gas combustion solutions.

### THE POSITION

Are you a highly motivated, proactive, passionate individual that thrives in a fast-paced environment? This is a great opportunity to add significant value to the team of a highly regarded and longstanding company doing pioneering work in the global emissions reduction space.

Questor is looking to hire a Junior Field Service Technician for our Engineering and Operations Team, who is responsible for supporting our technician(s) and serving our clients with Emission Control Devices (ECDs). The prime location for this position is Grande Prairie, AB. This position also contains a portion of business development.

### THE CANDIDATE

- Some knowledge in providing professional service and technical support
- Customer focused mindset, with strong technical communication skills
- Enjoys a fast-paced, dynamic work environment
- Systematic approach to troubleshooting challenges and well equipped at managing changing priorities
- Approaches problems in a thoughtful, structured manner with a focus on task completion
- Ability to work with minimal supervision
- Interest in Clean Tech & Oil and Gas
- Fast Learner

### FIELD SERVICE TECHNICIAN ROLES AND RESPONSIBILITIES

- Responsibilities include working very closely with the senior field technician(s) for monitoring and servicing systems, diagnosing problems and troubleshooting equipment, running tests and completing reports, updating and improving existing systems, and repairing or replacing faulty equipment. It is expected to be able to do most of the similar work with minimum guidance/supervision in a short period of time.
- Collaboration with other professionals and the ability to make useful recommendations wherever possible is required
- Contribution in performing incinerator commissioning and decommissioning activities, as well as, combustor service work at the customer sites as requested
- Coordinate logistics of repairs and maintenance of Questor's ECDs and equipment, if requested
- Coordinate incinerator transportation logistics and perform incinerator setups at customer sites, if requested
- Provide input into the fabrication of incinerators, fuel trains and combustion services parts
- Provide input to the design process for new incinerator units and existing unit improvements
- Provide relevant communication to customer representatives
- Develop strong working relationships with field customers

- Complete and submit Operations reports, Daily Time Tickets, Time Sheets, Vehicle Mileage Logs and any other required and requested documentation in a timely manner
- Assist in routine responsibilities including attendance and participation on various levels of staff meetings, physical inventory counts, parts and supplies pick-ups and office/shop/vehicle maintenance/cleaning
- Maintain relevant tickets and certifications in order to access worksites and workplaces

#### **Business Development**

- Initiate and develop new relationships with potential customers
- Schedule meetings with potential clients and, when appropriate, ensure that you have significant Questor representation to address client's queries
- Engage Questor's marketing group to generate collateral for distribution

*The responsibilities of the Field Service Technician are evolving as Questor continues to grow and may be amended from time to time in the sole direction of the company.*

#### **QUALIFICATIONS AND SKILLS**

- Relevant Technical Program Certificate or Apprenticeship (such as repair of equipment, welding, working with combustor or furnaces, wiring and control systems, or similar) is an asset.
- 0-3 years of field work experience or oil and gas industry experience
- Self-motivated individual with developed problem solving and decision-making skills in order to manage a dynamic work environment
- Ability to work independently while following established HSE and other related procedures
- Willingness to be available for customer service call outs including after hours and weekends
- Excellent verbal and written communication skills fostering long term customer relations
- Current H2S Alive, First Aid and Confined Space and other relevant certifications are considered assets
- Physical ability to lift 50lbs or less
- Experience driving a truck & Trailer and/or maneuvering heavy machinery is required
- Clean Driver's abstract

**To apply please submit your resume and cover letter to [hr@questortech.com](mailto:hr@questortech.com)**

No Agencies or phone calls please.